

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1032482
Scheduled Date: 01/20/2016
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)
Customer Name:
Mailing Address:
Service Address:

Description: MISC WORK ORDER
Assigned To: Denny
Created By: Peggy
Meter Rte/Seq: Route:0 Sequence:0

Special Instructions: CHECK SEWER LIFT STATION

Completed Comments:

READING INFORMATION

Description: MISC WORK ORDER
METER MAKE:
Meter Number:
EMR ID:
Meter Size:
Previous Read:
Previous Read Date:
Read:

Install New Top Float Ball Switch.

FP LT

Service Person

Reading

1-20-16

Date Completed

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1052941
Scheduled Date: 01/07/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17447-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: melody

Meter Rta/Seq: Route:0 Sequence: 0

Special Instructions: CHECK FOR SEWER BACK UP

Completed Comments:

~~Station~~ Station is running; system backed up
customer not home

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

N/A

K.N., ~~BS~~ BS
Service Person

N/A
Reading

1-8-19
Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1052938
Scheduled Date: 01/07/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)

Customer Name

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments: Talked to customer, pumped system down.

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

N/A

Called again, system down pumped clinton and
piat. customer line is down.

KM
1-10-19

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1052935
Scheduled Date: 01/07/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10418-03

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: VAN

Created By: melody

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: MANHOLE IS FULL

Completed Comments:

Jettied sewer line, system down

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

N/A

KILLBS, TC
Service Person

N/A
Reading

1-7-19
Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1052982
Scheduled Date: 01/08/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16464-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rto/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP *** 2ND REQUEST**

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

OUR LINES ARE DOWN

BS

Service Person

Reading

1-8-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1053098
Scheduled Date: 01/14/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)
Customer Name:
Mailing Address:
Service Address:

Description: SEWER BACKING UP
Assigned To: GARY
Created By: JOANN
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP SINCE FRIDAY (1/11) HAVE HAD PROBLEMS IN THE PAS

Completed Comments: JETTED LINE ON BATES TO RELIEVE BACKUP

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P. - B.S. - T.C.

Service Person

Reading

1-14-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1053175
Scheduled Date: 01/17/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)
Customer Name:
Mailing Address:
Service Address:

Description: SEWER BACKING UP
Assigned To: FRANK
Created By: melody
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST SEWER BACKING UP

Completed Comments: Cust Problem -

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

B.S.
Service Person

Reading

1-17-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1053241
Scheduled Date: 01/23/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17922-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP
Assigned To: GARY
Created By: JOANN
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN MIDDLE OF STREET - WATER IS RUNNING OUT OF IT

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Turned off
50TH
51ST
53rd
BS-TC

TO Let

Ex. 7f (Water Infra.)

CATCH UP

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1053297
Scheduled Date: 01/25/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 13106-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: melody

Meter Rte/Seq: Route: 0 Sequence: 0

Special Instructions: Ex. 6 (Personal Privacy) CALLED AND SAID THAT THE MANHOLE IS FULL AND
WATER IS COMING OUT AND FREEZING ON THE STREET

Completed Comments: JETTED LINE TO RELIEVE BACKUP

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. - D.T.

Service Person

Reading

1-25-26-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: **1053394**
Scheduled Date: 01/29/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 13200-07

Customer Name: **Ex. 6 (Personal Privacy)**

Mailing Address:

Service Address:

Description: **SEWER BACKING UP**

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN THE BATHROOM AND TUB

Completed Comments:

*our lines are down & flowing on both
sides of address, Cust. Problem. - No one home*

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - B.S.
Service Person

Reading

1-29-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1053387
Scheduled Date: 01/29/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16141-04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: melody

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: MANHOLE IS FULL

JACKETED LINE TO RELIEVE BACKUP

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - B.S. - T.C.

Service Person

Reading

1-29-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: **1053537**
Scheduled Date: 02/08/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10417-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route: 0 Sequence: 0

Special Instructions: SEWER BACKING UP IN THE MIDDLE OF STREET AND IN THE YARD - ODOR

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

SEWER BACKING UP DUE TO PUMPS
OFF AT 51ST. Ex. 7f (Water Infra.) TURNED PUMPS
BACK ON - 2 PM FRI - SYSTEM WILL
PUMP DOWN

BS

Service Person

Reading

2-8-19

Date Completed

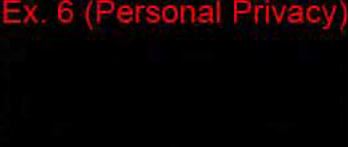
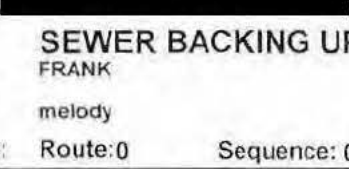
Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1054030
Scheduled Date: 03/05/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10700-04
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address: 
Service Address: 

Description: SEWER BACKING UP
Assigned To: FRANK
Created By: melody
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

Informed Customer
It's there Problem

BS-TC

Service Person

Reading

3-5-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1054307
Scheduled Date: 03/15/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16544-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rta/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKIN UP ON PROPERTY

Completed Comments:

Customer Problem, system down
(son called, talked to mother)

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:


Meter Size:


Previous Read:

Previous Read Date:

Read:

N/A


Service Person


Reading


Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: **1054354**
Scheduled Date: 03/19/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)
Customer Name: [REDACTED]
Mailing Address: [REDACTED]
Service Address: [REDACTED]



Description: **SEWER BACKING UP**
Assigned To: **GARY**
Created By: **JOANN**
Meter Rte/Seq: **Route:0** **Sequence: 0**

Special Instructions: **SEWER BACKING UP - MAN HOLE BACKING UP**

PULLED & CLEANED PUMPS

Ex. 6 (Personal Privacy)

Completed Comments:

READING INFORMATION

Description: **SEWER BACKING UP**
MEYER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P.-B.S.-K M

Service Person

Reading

3-22-19

Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1054662
Scheduled Date: 03/29/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12200 00
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address:
Service Address:

Description: SEWER BACKING UP
Assigned To: GARY
Created By: JOANN
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN THE BATHROOM AND WATER IS RUNNING IN THE FRONT YARD ALL OVER

Completed Comments: SEWER ON MESHES BELONG TO
VILLAGE OF CAHOKIA

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1054671
Scheduled Date: 03/29/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16764 04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments: DUE TO RAINS & PUMPS DOWN AT PAND

Ex. 7f (Water Infra.)

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.
Service Person

Reading

3-29-19
Date Completed

* Job Start Time:

Job End Time:

✓

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1054738
Scheduled Date:	04/04/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: **Ex. 6 (Personal Privacy)**
Customer Name: **Ex. 6 (Personal Privacy)**
Mailing Address: **Ex. 6 (Personal Privacy)**
Service Address: **Ex. 6 (Personal Privacy)**

Description: **SEWER BACKING UP**
Assigned To: GARY
Created By: Myisha
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED ABOUT SEWER BAGGING UP IN FRONT OF HOUSE ON THE
CONER OF JARVIS AND **Ex. 6 (Personal Privacy)**

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

MANHOLES ARE DOWN

BS TC

Service Person

Reading

4-4-19

Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1054757
Scheduled Date: 04/08/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10010 00
Customer Name: Ex: 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN DITCH/ALL OVER

Completed Comments:

Due to pumps at Ex: 71 (Water Inflow) kicking out
Re-Set Pumps & Pumping now

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

B. S.
Service Person

Reading

4-8-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1054819
Scheduled Date: 04/10/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10712 02

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP

Assigned To: GARY

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED SAID SEWER BACKING UP NEEDS TO BE CHECKED STRONG ODOR

Completed Comments: Bypassed pumped system down @ clinton station, system is down, Customer Problem

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

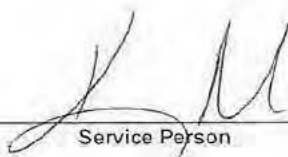
Meter Size:

Previous Read:

Previous Read Date:

Read:

N/A



Service Person

N/A

Reading

4-11-12

Date Completed

Job Start Time:

Job End Time:

✓
COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1054971
Scheduled Date:	04/17/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)

Customer Name: [REDACTED]

Mailing Address: [REDACTED]

Service Address: [REDACTED]

Description: MISC WORK ORDER

Assigned To: GARY

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: MANHOLE FULL

Completed Comments:

*Pulled & cleaned Rags out of Pumps at
on 4-16-19 - our lines are down today.*

Ex. 71 (Water Infra.)

READING INFORMATION

Description: MISC WORK ORDER

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P.
Service Person

Reading

4-17-19
Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055046
Scheduled Date: 04/18/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:
Customer Name:
Mailing Address:
Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP
Assigned To: GARY
Created By: JOANN
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments:

Jettied line to Relieve Backup.

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

K.M. F.P. - T.C. - B.S.
Service Person

Reading

4-26-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055055
Scheduled Date: 04/22/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address:
Service Address:

Description: SEWER BACKING UP
Assigned To: GARY
Created By: JOANN
Meter Rte/Seq: Route:0 Sequence: 0

Grant spoke to you about this?

Special Instructions: SEWER BACK UP IN YARD

Completed Comments:

Spoke to customer. System down; customer problem

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

N/A

KM
Service Person

N/A
Reading

5-2-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055067
Scheduled Date: 04/23/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address:
Service Address:

Description: SEWER BACKING UP
Assigned To: GARY
Created By: JOANN
Meter Rte/Seq: Route: 0 Sequence: 0

Special Instructions: SEWER BACK UP ? WATER IS BACKING UP FROM HER WASHING MACHINE INTO TOLIET??

Completed Comments: Checked manhole Behind House & our lines are down - Cust. problem

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P.
Service Person

Reading

4-25-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055114
Scheduled Date: 04/24/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16719-02

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP THROUGH THE "CLEAN OUT PIPE" - CUST ADVISED THAT MR TRAITUER STATED THAT WE WOULD FIX THE ONGOING PROBLEM,

Completed Comments: BY-PASS PUMPED ON 71ST ST. TO RELIEVE SYSTEM

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.

Service Person

4-24-19

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: **1055154**
Scheduled Date: 04/26/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: **Ex. 6 (Personal Privacy)**
Customer Name: **Ex. 6 (Personal Privacy)**
Mailing Address: **Ex. 6 (Personal Privacy)**
Service Address: **Ex. 6 (Personal Privacy)**

Description: **SEWER BACKING UP**
Assigned To: **GARY**
Created By: **JOANN**
Meter Rte/Seq: **Route:0 Sequence: 0**

Special Instructions: **CUST COMPLAINED OF STANDING WATER IN FRONT OF HOME - SUSPECT SEW3ER IS NOT DRAINING.**

Completed Comments:

READING INFORMATION

Description: **SEWER BACKING UP**
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

THIS IS STORM WATER
NOT OUR PROBLEM
TOLD CUSTOMER TO CALL
CENTREVILLE CITY

BS

Service Person

Reading

4-26-19

Date Completed

Job Start Time:

Job End Time:

✓
COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055307
Scheduled Date: 05/06/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No. Ex. 6 (Personal Privacy)
Customer Name
Mailing Address
Service Address

Description: SEWER BACKING UP
Assigned To: GARY
Created By: Myisha
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST COMPLAINED ABOUT SEWER BACKING UP IN BATH TUB AND TOILET

Completed Comments:


Spoke to customer, will check for problem at main.
Customer has given permission to tear down fence. see attached

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

N/A


Service Person


Reading

5-6-19
Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055319
Scheduled Date: 05/07/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP

Assigned To: GARY

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED COMPLAINED ABOUT SEWER ODOR

Completed Comments:

our lines are down & pump is pumping
cust. problem

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P - B.S.
Service Person

Reading

5-7-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055430
Scheduled Date: 05/10/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:
Customer Name:
Mailing Address:
Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP
Assigned To: GARY
Created By: JOANN
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP - WITH FOUL ODOR

Completed Comments:

Jettled line to Relieve Backup

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P.-T.C.
Service Person

Reading

5-13-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055469
Scheduled Date: 05/13/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12467-02

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER SHAUN @ E SIDE SEWER

Completed Comments:

Pulled Back off of pump & cleaned out Rags -
pumping now.

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - T.C.
Service Person

Reading

5-13-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055585
Scheduled Date: 05/15/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16847 02

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP
Assigned To: FRANK
Created By: Myisha
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED SAID PUMPS NEEDED TO BE TURNED ON / SEWER BACKING UP

Completed Comments: PUMP AT BELLEVIEW IS PUMPING BUT WELL IS FULL DUE TO RAIN

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P.
Service Person

Reading

5-15-19
Date Completed

Job Start Time:

Job End Time:

✓

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1055628
Scheduled Date:	05/16/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: 10751-04
Customer Name: **Ex. 6 (Personal Privacy)**
Mailing Address: **Ex. 6 (Personal Privacy)**
Service Address: **Ex. 6 (Personal Privacy)**

Description: **SEWER BACKING UP**
Assigned To: **GARY**
Created By: **Myisha**
Meter Rte/Seq: **Route:0** Sequence: **0**

Special Instructions: CUST CAME IN SAID PLUMMER CAME OUT AND RAN A LINE 60FEET. HAS WATER IN THE FIELD BEHIND HOME. SAID SEWER IS BACKING UP.

Completed Comments: *our lines are down as far as normal - all pumps are pumping - Talked to cust.*

READING INFORMATION

Description: **SEWER BACKING UP**
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P.
Service Person

Reading

5-17-19
Date Completed

Job Start Time:

Job End Time:

✓

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1055651
Scheduled Date:	05/17/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: 16866 00

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description: **SEWER BACKING UP**
Assigned To: GARY
Created By: Myisha
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED SAID SEWER IS BACKING UP WHEN HE USES TOILET AND WASHER

Completed Comments:

Due to High water level - Pump at Belleview is pumping, But well is full.

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P.
Service Person

Reading

5-17-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055681
Scheduled Date: 05/20/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address:
Service Address:

Description: SEWER BACKING UP
Assigned To: GARY
Created By: felicia
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP - CUST UPSET - SAID THEY HAVE CALLED ALOT AND THE PROBLEM HAS NEVER BEEN FIXED.

Completed Comments: Problem was due to Bad hook up at upright to main.
Replaced 90° Fitting & installed 100' of SCH 35 PIPE, Two 4" SCH 35 STREET ELBS, ONE 4" SCH 40 X 4" SCH 35 COUPLING, ONE 4" SCH 35 COUPLING, BACKFILLED with one Bucket of Clean Rock & spoil.

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P.-B.S.
Service Person

Reading

7-31-19
+
8-1-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1055990
Scheduled Date: 06/05/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12764 01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: VAN

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACK - UP - (PER VAN)

Completed Comments:

sewer line is unblock

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

T.C. B.S.
Service Person

Reading

6-5-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1056114
Scheduled Date: 06/12/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12646-07

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED SEWER BACKING UP

Completed Comments:

*our lines are down - cust. problem
No one home*

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F. P. - B.S.
Service Person

Reading

6-13-19
Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1056369
Scheduled Date: 06/25/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:
Customer Name:
Mailing Address:
Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP
Assigned To: FRANK
Created By: JOANN
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST STATED SEWER IS BUBBLING UP IN THE STREET -

Completed Comments:

*This is storm sewer
talked to customer*

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P. - B.S.
Service Person

Reading

6-25-19
Date Completed

Job Start Time:

Job End Time:

✓

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1056568
Scheduled Date:	07/01/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: 12506-12
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address: [REDACTED]
Service Address: [REDACTED]

Description: SEWER BACKING UP
Assigned To: GARY
Created By: Myisha
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER-CUST CALLED SAID SEWER IS BACKING UP IN THE TOILET AND SHOWER. HE HAD SOMEONE TO COME OUT AND RUN 100FT OF LINE ALL THE

Completed Comments: Jetted line to Relieve Backup.

READING INFORMATION

Description:	SEWER BACKING UP	Meter Size:	
METER MAKE:		Previous Read:	
Meter Number:		Previous Read Date:	
EMR ID:		Read:	

F.P. - B.S. - T.O.
Service Person

Reading

7-1-19
Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1056755
Scheduled Date: 07/10/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12810-24
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address: [REDACTED]
Service Address: [REDACTED]

Description: SEWER BACKING UP
Assigned To: FRANK
Created By: felicia
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER MAYBE BACKING UP - WATER IS SMELLING LIKE SEWER & ALSO
WATER STANDING IN FRONT YARD PER CUST.

Completed Comments: Cust. Problem - our lines are down -
water in yard due to rains as far as we can tell

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P-B.S.

Service Person

Reading

7-10-19

Date Completed

Job Start Time: _____

Job End Time: _____

✓

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1056796
Scheduled Date:	07/11/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: 16982-11

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: MISC WORK ORDER

Assigned To: FRANK

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: Ex. 6 (Personal Privacy) WORKS FOR OWNER OF HOME CALLED SAID THEY DUG UP SEWER UP TO MAIN. MAIN IS BROKEN

Completed Comments: *our main is Not Broken - This was a storm sewer catch Basin.*

READING INFORMATION

Description: MISC WORK ORDER

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. - B.S.

Service Person

Reading

7-11-19

Date Completed

Job Start Time: _____

Job End Time: _____

✓
COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1056829
Scheduled Date:	07/12/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: 10468 01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: ~~GARY~~ FRANK

Created By: Myisha

Meter Rte/Seq: Route: 0 Sequence: 0

Special Instructions: CUST CALLED SAID SEWER IS BACKING UP AND DRAINING SLOW

Completed Comments:

*our lines are down & pumps pumping
customer's problem*

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - B.S.
Service Person

Reading

7-15-19
Date Completed

Job Start Time: _____

Job End Time: _____

Sewer

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1056918
Scheduled Date: 07/16/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12770-13
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address: [Redacted]
Service Address: [Redacted]

Description: SEWER BACKING UP
Assigned To: FRANK
Created By: felicia
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN YARD PER CUST

Ex. 7 (Water Infra.)

Completed Comments: *Starts on pump at Violet & [Redacted] was Kicked out.
Re-Set starter & pump is pumping now.*

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P. - B.S.
Service Person

Reading

7-16-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1056937
Scheduled Date: 07/16/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 11999.07

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN TUB & TOILET PER
HAD EASTSIDE PLUMBER CO OUT AND THEY SAID ITS DUE TO CITY SEWER

Completed Comments: Jetted line to Relieve Backup - Jetted 6" Cleanout
Behind Ex. 6 (Personal Privacy)

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. - B.S. - T.C.
Service Person

Reading

7-17-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1056953

Scheduled Date: 07/17/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17516-66

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER ODOR OUTSIDE & IN HOUSE PER CUST

Completed Comments:

due to By-Pass pumping - our lines are down.

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1057078
Scheduled Date: 07/19/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12770-13

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP AGAIN IN HOUSE PER CUST

Completed Comments: *our pumps are pumping & well at Violet & Ex. 7f (Water Infra.) is down - Talked to cust.*

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.R.
Service Person

Reading

7-19-19
Date Completed

Job Start Time: _____

Job End Time: _____

✓
COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1057188
Scheduled Date:	07/23/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: 10576-04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: MISC WORK ORDER

Assigned To: GARY

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST COMPLAINED OF STRONG SEWER SMELL WANTS SOMEONE TO CHECK MANHOLE

Completed Comments:

READING INFORMATION

Description: MISC WORK ORDER

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

ODOR coming from MANHOLE
DUE TO LARGE VOLUME OF SEPTIC
SEWAGE BEING PUMPED. SITUATION
SHOULD BE FINE NOW

BS TC

Service Person

Reading

7-25-19

Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1057377

Scheduled Date: 08/05/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)

Customer Name: [REDACTED]

Mailing Address: [REDACTED]

Service Address: [REDACTED]

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Replaced pump at Violet

Ex. 7f (Water Infra.)

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. - B.S.

Service Person

Reading

8-6-19

Date Completed

Job Start Time: _____

Job End Time: _____

✓

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1057390
Scheduled Date:	08/06/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: 10910.05

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: MISC WORK ORDER

Assigned To: GARY

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED SAID WHEN SHE TURNED ON WATER THERE IS LOUD SMELL OF SEWER

Completed Comments:

TALKED TO CUST. DOOR IS NOW DONE

READING INFORMATION

Description: MISC WORK ORDER

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

[Signature]

Reading

6918

Date Completed

8-7-19

Job Start Time: _____

Job End Time: _____

✓
COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1057427
Scheduled Date: 08/07/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10040 01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN TOLIET AND IN BATH TUB

Completed Comments:

*our lines are down - Customer Problem
Talked to Customer*

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.R.
Service Person

Reading

8-8-19
Date Completed

Job Start Time: _____

Job End Time: _____

✓
COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #:	1057441
Scheduled Date:	08/08/2019
Scheduled Time:	

CUSTOMER INFORMATION

Customer No: 12756 08

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED SAID SEWER IS BACKING UP THROUGH TOILET AND TUB

Completed Comments: OUR PUMPS ARE PUMPING & CUST. HAS TWO LINES
COMING INTO ONE CLEANOUT. CLEANOUT IS DOWN.
CUST. PROBLEM - TALKED TO CUST.

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

T.C. - K.M.

Service Person

Reading

8-8-19

Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1057776

Scheduled Date: 08/19/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No. 12200-00

Customer Name Ex. 6 (Personal Privacy)

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments:

fitted line to Relieve Backup

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.R. - B.S. - T.C.

Service Person

Reading

9-6-19

Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1057799

Scheduled Date: 08/19/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No. Ex: 6 (Personal Privacy)

Customer Name

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BCKING UP IN HOME -

Completed Comments:

due to pump at Ex: 71 (Water Infra.) Kicked out
Re-set Pump & Pumping now

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

B.S.
Service Person

Reading

8-19-19
Date Completed

Job Start Time:

Job End Time:

✓
COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1058044
Scheduled Date: 08/28/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address:
Service Address:

Description: SEWER BACKING UP
Assigned To: GARY
Created By: Myisha
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED SEWER BACKING UP AT HOME

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

VACUUMED M.H. IN INTERSECTION
IN FRONT OF (b) (6) (b) (6)
LINE STARTED FLOWING

BS-TC
Service Person

Reading

8-29-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1058078
Scheduled Date: 08/29/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 13230-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST COMPLAIN HIS WATER SMELLED LIKE SEWER?

Completed Comments:

*Flushed line until I could smell chlorine
in water.*

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - T.C.
Service Person

Reading

9-13-19
Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1058203
Scheduled Date: 09/05/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12761.01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP PER CUST

Completed Comments:

*our pumps are pumping & lines are down
No one home*

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.L. - B.S.
Service Person

Reading

9-6-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1058325

Scheduled Date: 09/10/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12756-08

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: sharlin

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEER BACKING UP

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

SPOKE WITH CUSTOMER
OUR LINE IS DOWN
HIS CLEAN OUT IS HOLDING

BS-KM
Service Person

Reading

9-10-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1058422

Scheduled Date: 09/16/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16927-14

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED WANTED SOMEONE TO COME OUT HE SAID HE HAS 6 INCHES OF SEWER WATER IN BASEMENT.

Completed Comments: CHECKED MANHOLES ON BOTH SIDES OF ADDRESS & OUR LINES ARE DOWN & FLOWING

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - T.C.
Service Person

Reading

9-16-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1058663

Scheduled Date: 09/24/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 15826-02

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: Myisha

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CALLED SAID HE WANTS SEWER CHECKED TO MAKE SURE IT ISNT CLOGGED BECAUSE ITS NOT WORKING RIGHT

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

OUR LINES ARE DOWN

SS

Service Person

Reading

9-24-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1058776
Scheduled Date: 09/26/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17158-02

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: MISC WORK ORDER

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST COMPLAING OF SEWER GAS ODOR

Completed Comments: our lines are down - talked to customer.

READING INFORMATION

Description: MISC WORK ORDER

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.

Service Person

Reading

9-27-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: **1058803**
Scheduled Date: 09/30/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12646-07

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: **SEWER BACKING UP**

Assigned To: **FRANK**

Created By: **Myisha**

Meter Rte/Seq. Route:0 Sequence: 0

Special Instructions: CUST CALLED SAID SEWER IS BACKING UP.

Completed Comments: LOCATED MANHOLLS, SETTLED LINE & LATERAL TO
RELIEVE BACKUP

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - B.S. - T.C.

Service Person

Reading

9-30-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1058885
Scheduled Date: 10/07/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 14174-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: MAN HOLE OVER 5' (Water Infra.) WER?

Completed Comments: Due to Ex. 7 (Water Infra.) Kicking out - Cycled pumps on 10-8-19 to Relieve system pulled & cleaned pumps on 10-9-19

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - B.S.

Service Person

Reading

10-9-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1058968
Scheduled Date: 10/09/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 14174-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP, CUST CALLED THE LAST (3) DAYS AND NOW HE SAYS
ITS BACKING UP INTO THE TUB

Completed Comments: JETTED LINE TO RELIEVE BACK UP - LOCATED M.H.
BEHIND Ex. 6 (Personal Privacy) FROM Ex. 6 (Personal Privacy) TIES - OUR LINES
ARE DOWN NOW BUT CLEANOUT AT HOUSE IS HOLDING.

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

B.S.-T.C.-K.M.
Service Person

Reading

10-9-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1059121

Scheduled Date: 10/16/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10001-11

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN TUB PER CUST

Completed Comments:

located manholes & checked - our lines are down &
flowing - Cust. Problem - NO ONE HOME

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1059167
Scheduled Date: 10/18/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:
Customer Name: Ex. 6 (Personal Privacy)
Mailing Address:
Service Address:

Description: SEWER BACKING UP
Assigned To: GARY
Created By: JOANN
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACK IN KITCHEN SINK - VERY SLOW DRAIN

Completed Comments: By-pass pumped at Ames Ex. 71 (Water Infr.) to Relieve Backup.

READING INFORMATION

Description: SEWER BACKING UP
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

F.P. - T.C.
Service Person

Reading

10-18-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1059368

Scheduled Date: 10/25/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.:

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP STILL PER CUST

Completed Comments:

our lines are down in channel -
Customer problem found manholes &
checked.

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

10-29-19

Service Person

Reading

F.P. - T.C. - K.M.

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1059529

Scheduled Date: 11/01/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10214-02

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN FRONT YARD PER CUST

Completed Comments:

PULLED PUMPS & CLEANED OUT RACS AT CLINTON
PUMPING NOW. CYCLED OFF + ON

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P.-K.M.

Service Person

Reading

11-1-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1059536
Scheduled Date: 11/04/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16215-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP
Assigned To: FRANK
Created By: felicia
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP PER CUST.

Completed Comments:

PULLED BOTH PUMPS AT CLINTON & CLEANED
PUMPING NOW.

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.-K.M.

Service Person

Reading

11-4-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1059738

Scheduled Date: 11/12/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)

Customer Name:

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: WATER BACKING UP INTO HOUSE PER CUST

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

NO SEWER PROBLEM
APPARENTLY THERE IS A BROKEN
WATER PIPE IN HOUSE

B.S. - T.C.

Service Person

10008

Reading

11-12-19

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1060033

Scheduled Date: 11/20/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12006.22

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments:

Talked to cust. - They are only having problem
with toilet - Checked our lines are down.

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. - B.S.
Service Person

Reading

11-21-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1060079

Scheduled Date: 11/22/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16844 00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP OUTSIDE PER CUST

Completed Comments:

Need to pump at 8300 Ex. 71 (Water Intra) But Bellevue is
up & we can't pump to it.

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P.
Service Person

Reading

11-22-19
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1060101
Scheduled Date: 11/25/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12272-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: MISC WORK ORDER

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: VERY STRONG SEWER ODOR PER CUST

Completed Comments: Pump in field is out, currently bypassing station

READING INFORMATION

Description: MISC WORK ORDER

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

N/A

KM
Service Person

N/A
Reading

11-25-19
Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1060134

Scheduled Date: 11/25/2019

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12002 00

Customer Name: Ex. 7f (Water Infra.)

Mailing Address:

Service Address:

Description: MISC WORK ORDER

Assigned To: Denny

Created By: Sharlin

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: TROUBLE SHOOT #1 PUMP - NOT RUNNING - REQUESTED BY FRANK

Completed Comments:

READING INFORMATION

Description: MISC WORK ORDER

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Check #1 Pump for Die Running
Test Float Switch. Check Voltage +
Load wire on motor. #2 Leg of
Starter Contactor is Bad. Needs
New Magnetic Starter Contactor.

BT

Service Person

Reading

11/25/19

Date Completed

Job Start Time: 1:25

Job End Time: 2:00

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1060135
Scheduled Date: 11/26/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:
Customer Name:
Mailing Address:
Service Address:

Ex. 7f (Water Infra.)

Description: MISC WORK ORDER
Assigned To: Denny
Created By: Sharlin
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: INSTALL NEW MAGNETIC STARTER FOR PUM #1 REQUESTED BY FRANK

Completed Comments:

READING INFORMATION

Description: MISC WORK ORDER
METER MAKE:
Meter Number:
EMR ID:

Meter Size:
Previous Read:
Previous Read Date:
Read:

Replaced old starter contactor for #1
Pump (GF) General Electric.
Installed new (AB) Emerson starter
in place of old one. All wiring.

New meter installed at AB 137-230-610
Old meter at AB 133-222D

DT

Service Person

Reading

11/26/19
Date Completed

Job Start Time: 10:00 AM

Job End Time: 1:00 PM

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1060260
Scheduled Date: 12/04/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12770-13

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST COMPLAINED SEWER BACKING - CUST ADVISED THAT THERE IS S ___
IN HIS TUB AGAIN !!

Completed Comments: Rain water backing up system. System is running, line
is down.

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

N/A

KM, BS
Service Person

N/A
Reading

12-4-19
Date Completed

Job Start Time: _____

Job End Time: _____

COMMONFIELDS OF CAHOKIA
UTILITY SERVICE ORDER

Service Order #: 1060673
Scheduled Date: 12/23/2019
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17381-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP

Jettled line to Relieve Backup

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - D.T.
Service Person

Reading

12-26-19
Date Completed

Job Start Time:

Job End Time: